

Caribbean Pulse

JULY '01



**CAPT PATRICIA H. NETZER, NC, USN
ASSUMES COMMAND OF
US NAVAL HOSPITAL ROOSEVELT ROADS**

IN THIS ISSUE:

CHANGE OF COMMAND * "SCENES FROM A BALL" * CUSTOMER SATISFACTION TEAMS AT WORK * ADVANCEMENTS *

AT THE HELM

US Naval Hospital Roosevelt Roads begins a new chapter as CAPT Patricia Hurley Netzer, Nurse Corps, United States Navy, takes the helm of the finest military health care facility in the Caribbean.

As the Executive Officer, Naval Hospital Camp Pendleton, California, Captain Netzer served as the Optimization champion realigning over 22 personnel back into clinical, clinical support areas, and business management.

As the Commanding Officer, Fleet Hospital Camp Pendleton (FHCP), she oversaw the training of 260 core personnel from six commands and successfully completed the Fleet Hospital's Operational Readiness Evaluation (ORE) in March 2001 making FHCP the ready fleet hospital for the West Coast.

A native of Dallas, Texas, she graduated from Texas Woman's University, Denton, Texas earning a Bachelor of Science degree in Nursing in May 1973. She worked as a Perioperative Nurse at Parkland Memorial Hospital, Dallas, Texas until her commissioning as a Lieutenant (junior grade) in January 1977. Captain Netzer's first assignment was Division Officer, Neurosurgery, Main Operating Room at the Naval Regional Medical Center, Portsmouth, Virginia. Her clinical experience was dedicated to perioperative and ambulatory care in commands including: U. S. Naval Hospital, Okinawa Japan; National Naval Medical Center, Bethesda, Maryland; Naval Hospital, Long Beach, California; Naval School of Health Sciences, Bethesda, Maryland; Naval Hospital, Charleston, South Carolina; and the National Naval Medical Center, Bethesda, Maryland. She also served as the Specialty Leader for Perioperative Nursing/CSSR Product Review to the Chief, Bureau of Medicine and Surgery from 1998-1999.

In Naval Hospital Roosevelt Roads, her first tour as Commanding Officer, Captain Netzer inherits an energetic staff with a high degree of personal pride and enthusiasm in its mission to provide outstanding services to both the fleet and the local community.

Captain Netzer holds a Master of Arts in Health Services Management from Webster University, and a Master of Science in Nursing Administration from the University of Maryland at Baltimore. Her personal awards include the Meritorious Service Medal, the Navy Commendation Medal (2 gold stars), the Navy Achievement Medal, and the Meritorious Unit Citation. She is a member of Sigma Theta Tau (Pi Chapter) and the Association of Operation Room Nurses.



CAPT Netzer at Change of Command Reception, with Parents Betty and William Hurley



CAPT PATRICIA H. NETZER, NC, USN
COMMANDING OFFICER

NAVAL HOSPITAL ROOSEVELT ROADS

COMMANDING OFFICER
CAPT PATRICIA H. NETZER, NC, USN

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The Caribbean Pulse is a monthly newsletter published by the Naval Hospital Public Affairs office. Its contents do not necessarily reflect the official views of the United States Government, the Department of Defense or the United States Navy and do not imply endorsement thereof. Reader contributions and comments should be submitted to the:

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In The News...



Naval Hospital Women of Year

Naval Hospital makes Clean Sweep as HMCS Michelle Jennejahn & Mrs Kimberly Buford walk away with this Year's Naval Station Roosevelt Roads Military and Civilian [respectively] Woman of the Year Awards.

Senior Chief Jennejahn was recognized for her untiring efforts as an advocate for her Corps Staff at Naval Hospital, as well as her extensive base wide activities with MWR.

Mrs Buford's award served as a salute to her service to Naval Hospital Beneficiaries and also as a thank you for her never ending support to both her peers and the Naval Station Chapel community,

Congratulations to both for a JOB WELL DONE!

.....

MYSTERIOUS MASKED MARAUDERS MAKE OFF WITH THE MASTER CHIEFS CUP

Recently, a group of despicable individuals (somebody said it was the Chiefs), had the audacity to kidnap HMCM Ratliff's prized and well worn - quite the understatement - coffee cup and hold it for Ransom.

The Cup went missing for approximately 2 months, as rampant speculation abounded as to who could have pulled off the daring yet cowardly deed (again, the Chiefs). The mental and physical condition of the cup caused great consternation among staff members as photos of the cup in some, well, "interesting positions and locations" kept being dropped off by some sinister individual named anonymous (THE CHIEFS!!!).

Eventually though, the Command pulled together and raised over \$300 in an effort to secure both it's freedom - and some cleaning materials to give it a well deserved bath.

All proceeds from the Ransom went toward the Hospital Corps Ball.

Who will be the next victim? Only the Chiefs, I meant Kidnappers know.. All I can say is, Coffee drinkers with Eagles on their shoulders and Dr. Charlton beware!



A 1000 Words...



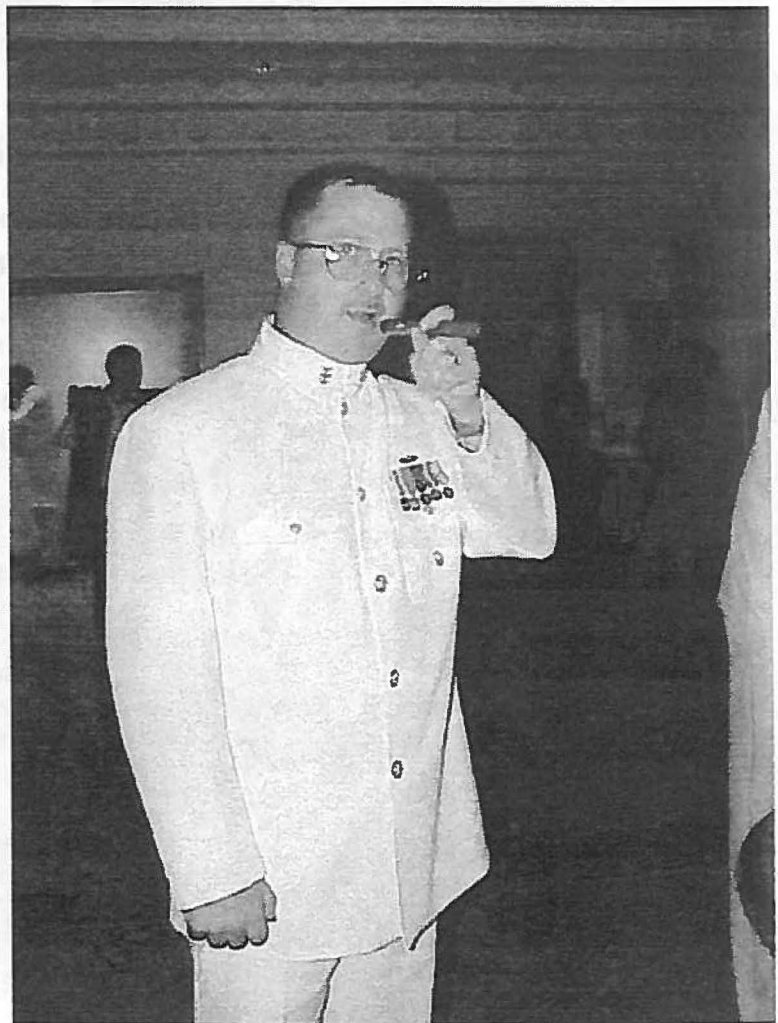
The DFA's Job Never Ends



One Of These Kids Is Doing Their Own Thing



Practicing For Retirement



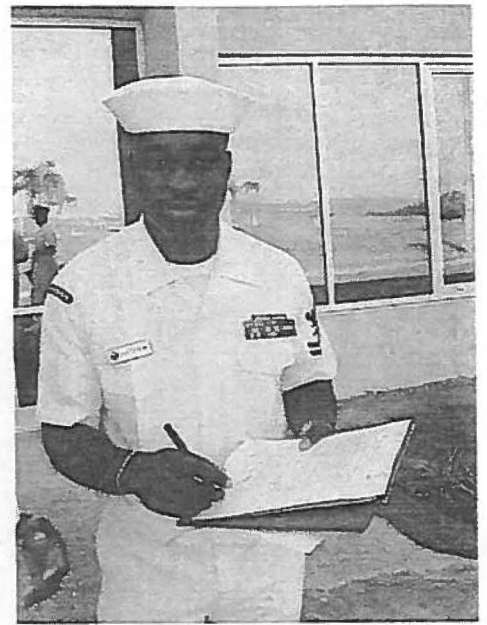
"WHAT?!?"



Sharkskin Makes A Comeback



"Dude, This Is Some Good Punch!"



"What do you mean there's no SRB?"



**Sometimes...
Every Now &
Again...
I Don't Have To
Write One
Word...
The Picture Does
All The Talking!**



"If You Don't Get Away From Me with That Camera!!!!"



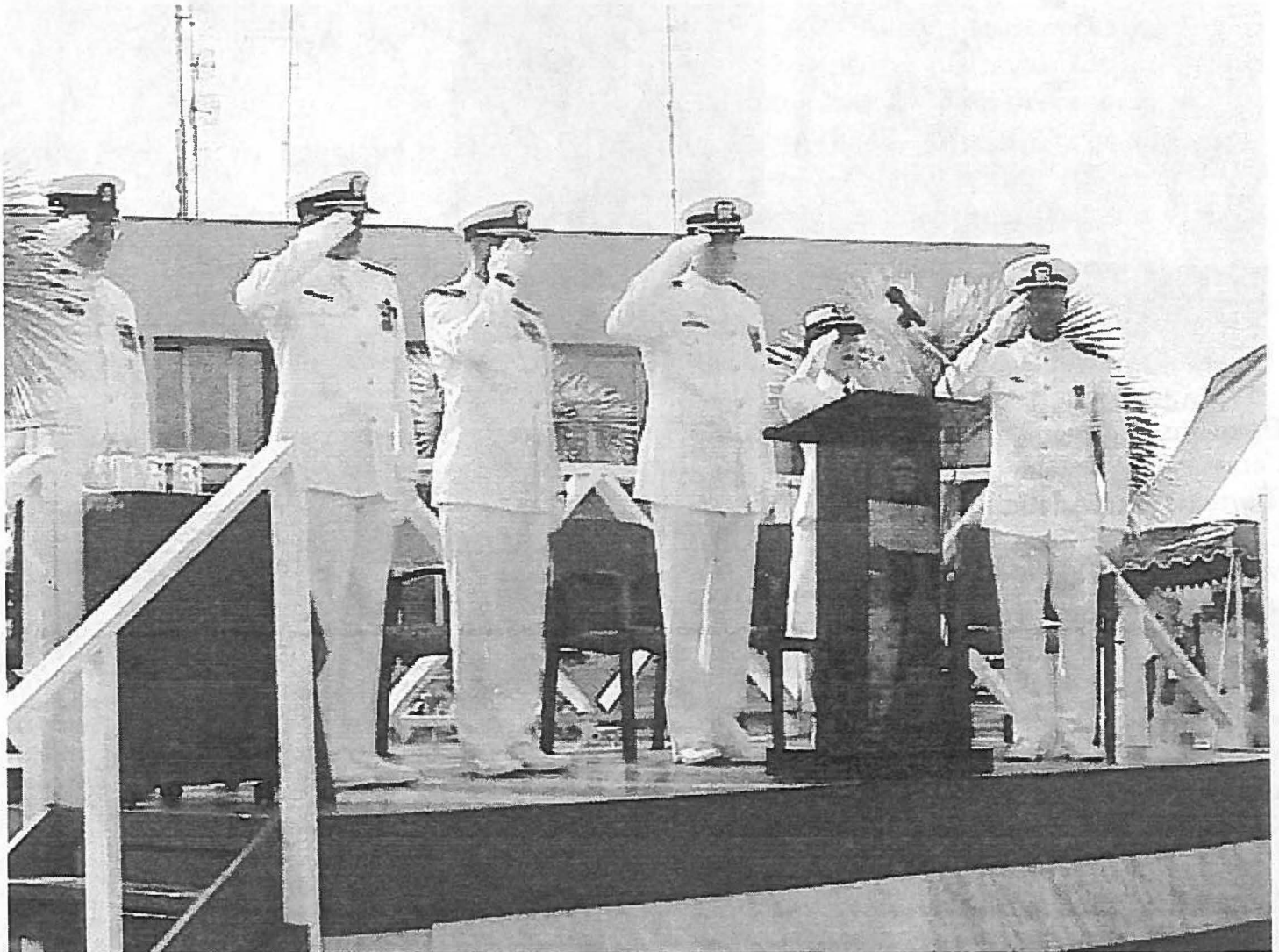
SK2 Saillant elects to take the "Free Cake" Option instead of a Reenlistment Bonus.



LT Maurice Buford, NHRR Chaplain, eloquently renders the invocation for the event.



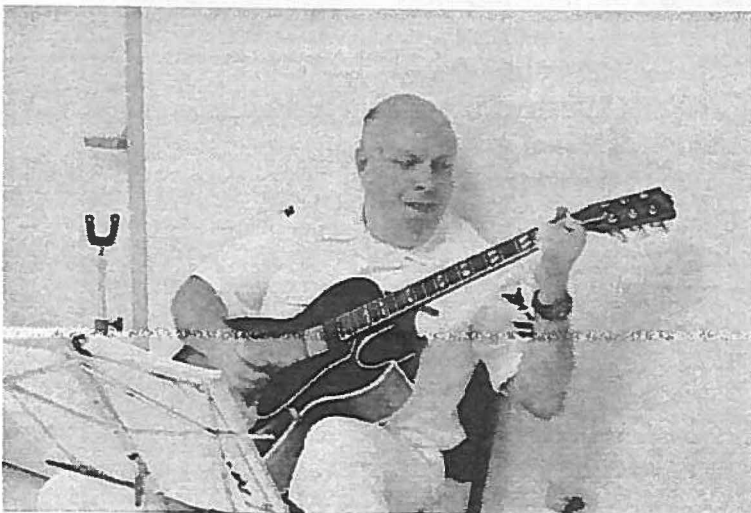
LT Gloria McNair, Medical Service Corps, USN, Department Head for Preventative Medicine Sings The National Anthem as the Cadre of assembled officers renders a salute to the Stars and Stripes.



The Official Party for The Naval Hospital Change of Command, HMCN Charles Ratliff, RADN Alberto Diaz, CAPT John Warnecke, CAPT G.R. Brown, CAPT Patricia H. Netzer & LT Maurice Buford, all stand for the National Anthem



(Clockwise From Top Left) LT Jg Redmond and family pose for the camera; CAPT Netzer shares the occasion with some of her family; Guests at the reception take a few moments to admire Captain Brown's Retirement gifts; The Wellness center provided live music for the special event; Senior Chief Jennejahn, Ms. Carmen Camacho, LT Dotson-Hardy and Chief Peirera all stopped by to wish both Captains well.



Service With Honor



Captain G. Russell Brown, Medical Service Corps, United States Navy, a native of Astoria, New York, entered active duty in June 1962, reporting aboard USS LOOKOUT. He attended Hospital Corps School at Great Lakes, Illinois in March 1964, followed by assignments to the Base Dispensary, Sigonella, Sicily; Naval Hospital, St. Albans, NY; Hospital Ship USS REPOSE, Republic of Vietnam.

Captain Brown was commissioned an Ensign on 1 August 1970 while at Naval Hospital, Bethesda, Maryland. After commissioning, he attended George Washington University followed by assignments to Headquarters Force Troops, Fleet Marine Force, Twentynine Palms, California; Officer in Charge, Station

Hospital, Midway Island; Officer in Charge, Naval Regional Medical Center, Branch Clinic, Brunswick, Maine; United States European Command, Joint Medical Regulating Office, Rhein Main AB Germany; Officer in Charge, Branch Naval Hospital, Sigonella, Sicily; and Navy Military Personnel Command, Washington DC where he served as the Medical Service Corps detailee for Health Care Administration.

In August 1988, Captain Brown assumed command and became the first Commanding Officer of the then newly commissioned Naval Hospital, Twentynine Palms, and California. He served as Commanding Officer U. S. Naval Medical Clinic, London United Kingdom until May 1995 at which time he returned to the Bureau of Naval Personnel as Head, Medical Department Officer Distribution and Assignment Branch. He reported to Naval Hospital, Roosevelt Roads in June 1998 as the Commanding Officer. He was relieved of Command of Naval Hospital Roosevelt Roads at his retirement, June 22, 2001, which marked nearly 40 years of continuous active duty service. Captain Brown's personal awards include the Legion of Merit (2), Defense Meritorious Service Medal, Meritorious Service Medal, Navy Commendation Medal and Navy Good Conduct Medal.

Captain Brown and his wife, the former Gillian Ann Collett of Reading, England, will be retiring to Punta Gorda, Florida.



Dreams Do Come True!



Hard Work , Self-discipline, and Sacrifice were the keys as 3 of Roosey Roads own recently stepped up from the enlisted ranks to new levels of responsibility, leadership, and - most importantly - PAY!

HM2 Juan Rosario (left), HM2 Laura Bradford (lower left), and HM2 Kelly Trout (bottom photo) proudly raised their right hands to become Ensigns in the United States Navy.

Ensign Rosario, who became a Medical Service Corps Officer, leaves to become the Officer In Charge of a Marine Reserve Center in Northern Pennsylvania, while Ensigns Bradford and Trout, both Nurse Corps Officers, leave for Naval Hospitals Pensacola & Camp LeJeune Respectively.

BRAVO ZULU Shipmates!



Movin' On Up!

Advancement time is always good, especially here at NHRR, as several of our Officers and Enlisted Staff members were recently promoted.



This Page (Counter-clockwise From Left): HM3 Dayuna Dixon, LTjg Samuel Crum, HM1 Anita Ramirez, LT Bryan K. Dehner & LT Anthony Kucia.



Next Page (clockwise from top right): HM3 Levy Rivera, HM3 Victor Cruz, HM3 Theodore Dowie, HM1 Arnold Horton, HM1 Michael Aguilar, MM1 Scott Roper and HM1 Marvin Holleman.





Navy Wages War on New Drug: Ecstasy

More sensitive drug test, earlier testing to be implemented

By Mark D. Faram
Times Staff Writer

Alarmed by a 700 percent increase in the number of sailors who tested positive for the use of ecstasy over a three-year period, the Navy is cracking down with a tougher drug test and an enhanced drug awareness campaign.

While just 34 sailors tested positive in 1999 for use of ecstasy, 238 were found to have traces in they systems during drug tests last year.

Ecstasy is an addictive, mind-altering drug that produces a sense of euphoria that often is followed by a bout of severe depression.

Its increasing popularity among young service members reflects a trend among their civilian peers.

While Navy leaders acknowledge that the overall percentage of positive test takers in the Navy's active force of 371,000 is low, they say the number can be deceiving because detectable traces of ecstasy quickly dissipate from the system.

"It's not so much the actual numbers of sailors testing positive, it's the rate of increase that is of concern," said Rear Adm. Marianne Drew, a member of the Navy's two-month-old "ecstasy working group" and deputy/vice commander of Navy personnel.

Drew said the working group, established in February by order of Adm. William J. Fallon, vice chief of naval operations, is charged with attacking all drug use, but the highest area of concern is ecstasy and other so called "club drugs" popular at night spots and "raves," large dance parties commonly attended by ecstasy users.

"Zero tolerance is still in effect and

we want sailors to know that use of this drug is dangerous, it is one of the drugs we test for and, if caught, you will be discharged," Drew said.

The Navy discharged 2,635 sailors last year for drug use.

Still, the Navy doesn't really know the extent of ecstasy use in its ranks.

Drew says that law enforcement experts say that for every person caught, at least two others go undetected. Ecstasy use is difficult to determine because current urine tests can only detect it within an average of 72 hours of use.

To combat this, the Navy plans to use a new ecstasy test that is three times more sensitive.

The test, which will be used by all military branches, won't be available for use until January because it is in the process of being approved by the Food and Drug Administration.

Meanwhile, the working group plans to soon release a Navy-wide message encouraging fleet commanders to order random drug tests earlier in the week to better detect weekend usage. The group will also ask fleet leaders to strengthen drug awareness training.

Overall, the number of sailors and officers who tested positive for drugs last year fell to 6,097 vs. 6,302 in 1999. During 2000, the Navy conducted 778,975 drug tests, nearly twice for every member and 9,013 more drug tests than the year before.

The Navy has established a Web site that provides information on ecstasy: <http://navdweb.spawar.navy.mil/>.

This Article First Printed In Navy Times

Breast Cancer Support Group

The first Breast Cancer Support Group was held on 24 May 2001 and was a wonderful success. 5 Breast Cancer Survivors and 1 spouse were able to attend. Our Survivors in attendance have been surviving and thriving from between 18 months to 17 years since their initial diagnosis. The group received Nutritional Education by LT McGowan, Certified Dietician, and then spent time sharing their stories and experiences as Breast Cancer Survivors in the group. Hopefully, next time more survivors will be able to attend. LT McGowan recommended the Web Site www.cyberdiet.com for specific dietary education. There was also a lot of really good food at the meeting. Many of the volunteer members of the Breast Health, Education and Support Committee were able to come by and spend time with the group.

The group voted to meet monthly on the 2nd Tuesday of each month at the Wellness Center from 0900-1100. When able, speakers will present on various topics of interest to the group. A list of suggested topics or speakers included: massage therapy, Lymphedema Therapy, Physical Therapy, Medic Alert Bracelets, a Fashion Show of survivor clothing and support for family members.

Ground Rules for the Group:

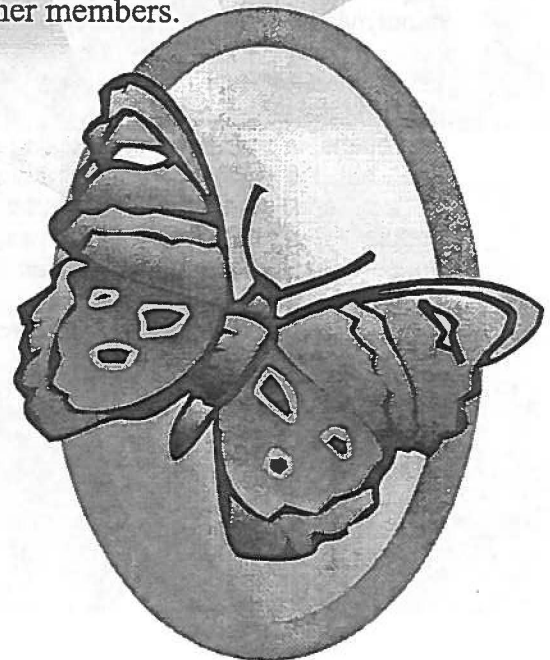
1. Start and end the group on time.
2. Confidentiality within the group.
3. Respect opinions (there are no bad ideas).
4. Professional or emergent cell phones and pagers only.
5. No smoking
6. No side conversations during the group. (there will be time for socializing).
7. No Provider bashing.
8. No children.

Mark your Calendars:

11 July: LT Higgins will present on Physical Therapy

08 August, 12 September, 10 October, 14 November and 12 December, topics to be announced.

Call Evelyn Carreras at 865-5866 for more information. Some members expressed interest in car pooling and providing their phone number to other members.



Women's Health Day Open House at the Wellness Center

Thursday October 11, 2001

0800 - 1600

*Sponsored by the Breast Health, Education and Support
Committee from the Naval Hospital*

ALL MILITARY BENEFICIARIES ARE INVITED TO ATTEND ANY OR ALL OF THE SESSIONS OFFERED.

0800 - Stress Management (LT James Reasor)

0830 - Breast Feeding (LT Heather Collazo)

**0900 - Recommendations for Cholesterol Screening and Management
(Dr. Jody Thompson)**

0930 - Women and Depression (Jarmy Nieves)

1000 - Mammograms and Breast Ultrasound (Gilda Vidal & Deanna Villaran)

1030 - Skin Care (Evelyn Carreras)

1100 - Healthy Cooking (LT Jim McGowan)

1130 - Fashion Show (includes clothes/prosthesis, etc. for Cancer Survivors)

1300 - Skin Cancer and the Sun (LT John Gallahan)

1330 - Tobacco Cessation (Mr. Sammy Gomez)

1400 - Aromatherapy (LCDR Deanna Falls and Mrs. Tonya Gray)

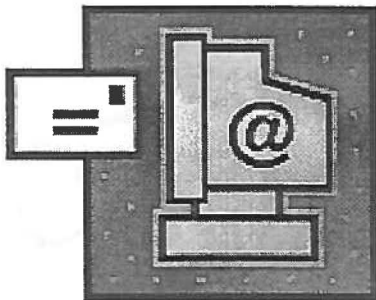
1430 - Hormone Replacement Therapy and Menopause (Dr. Cardenas)

1500 - Diabetes and Heart Disease (Mr. Sam Rivera)

1530 - Massage Therapy

POSTER BOARDS TO INCLUDE:

**DOMESTIC VIOLENCE, WOMEN'S HEALTH, SELF-BREAST EXAMS,
IMMUNIZATIONS AND SCREENING (PIIP) & PHOTOS OF BREAST CANCER SURVIVORS**



E-M@il Etiquette

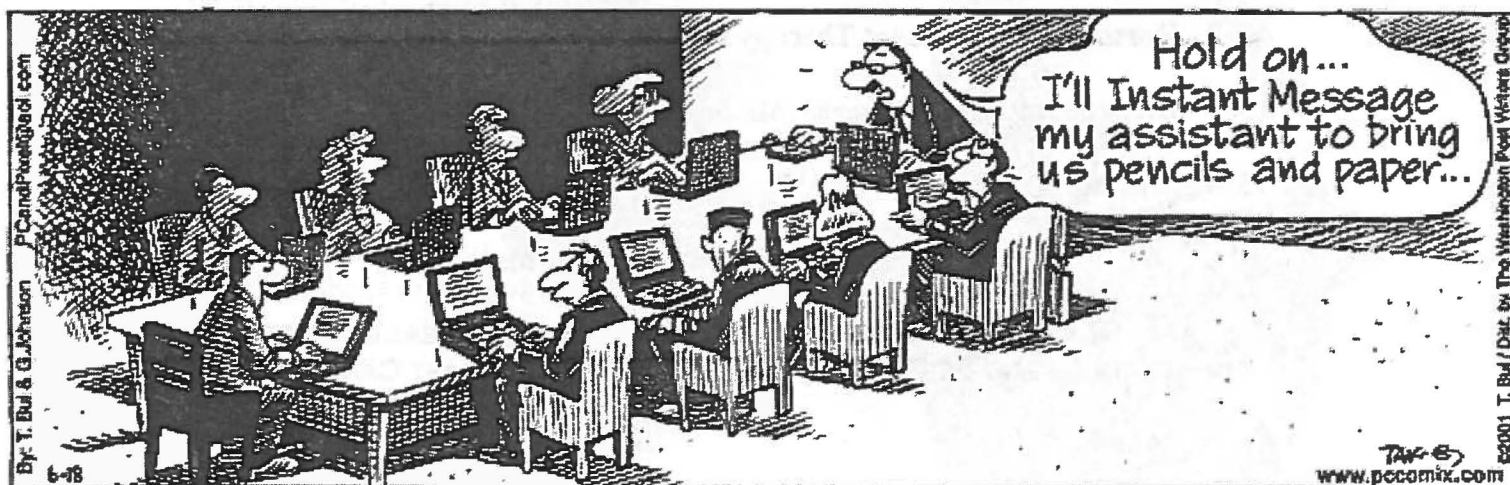
Mrs. Tonya Gray, Customer Relations

Recently, many NHRR folks have expressed their frustration with the huge quantity of e-mail we at the Command send each other. The following email "rules" will help to stem the tide:

1. Do not copy unneeded persons on your e-mail. Send messages only to those that need to read them.
2. Avoid using the "Reply to All" button.... unless there is a really good reason. The folks in IRMD will appreciate your efforts in avoiding this one as "Reply to All" messages unnecessarily clog up the server.
3. Cut to the point...most effective emails are short and very much to the point.
4. Use the Urgent message flag sparingly.
5. An email message sent to a group should quickly communicate the content, preferably in the subject line, so each recipient can determine if it is relevant to him/her.
6. For promotional email containing a PPT Slide or Word Flier, **CLEARLY** identify the subject of the flier and your target audience in the subject line of your message. Though it is entirely appropriate to send some messages to RRoads-All, a clearly stated subject line will ensure your target audience reads the message and it will save time for those who are not part of your target audience...a win-win situation for all.
7. Do not join in the email circus by adding your thoughts or short ideas to the never-ending email threads that clog up our In Boxes. Instead, when you see a monster email thread starting, stop the flow and call a meeting with those involved to resolve the issue. This is especially good business when the email thread's subject is a "hot" topic among the respondents. Face to face meetings will promote better working relationships.
8. Do not use email when a quick word across the office/room will do the trick.
9. Do not send an email if you need to change or cancel a meeting on short notice... a phone call works better in this situation. Don't count on people checking their In Box two hours before the event.
10. Try to follow this rule.... unless what you are sending (a) imparts new information to someone who needs it, or (b) agrees to a request, or (c) responds to a question, or (d) asks a question or makes a request, do not send anything.
11. And finally, but very important: Nothing is private. Your office email is the property of the company that pays for the email system, in our case the United States Navy, i.e. The Federal Government. Companies have the right to search their company mailboxes, and many do. Though everybody uses office systems for personal messages, it is important to remember, it isn't private.

Please keep these general rules in mind the next time you are itching to click the Send button. All of us will benefit as a result. Thank you.

❖ Adapted from the book Writing that Works: How to Communicate Effectively in Business, by Kenneth Roman and Joel Raphaelson.



Customer Satisfaction Teams

Initiatives

Rewards

Communication

Service Standards

In January, four cross-functional process action teams were chartered to envision, develop, and recommend key components for the hospital's customer relations program. Their challenge was to ensure that the objectives set by all four teams could be fully integrated to form a cohesive and comprehensive program.

The teams were comprised of both customer service representatives and volunteers. The members met as many as 3 to 4 times per month and devoted countless hours to envision and recommend a program that will serve the hospital well. In the following photo essay, you will see some proof of that diligence as well as a listing of the members that served on each team.

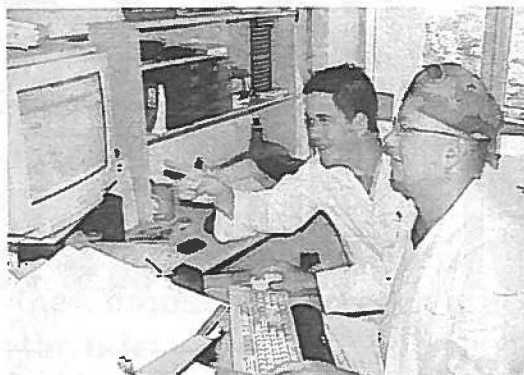
The teams presented their proposals to the Executive Steering Council on May 23rd and received implementation approval, along with several modification recommendations to enhance the program.

Please offer these folks your thanks for all their hard work. We hope you will be impressed with the outcome!

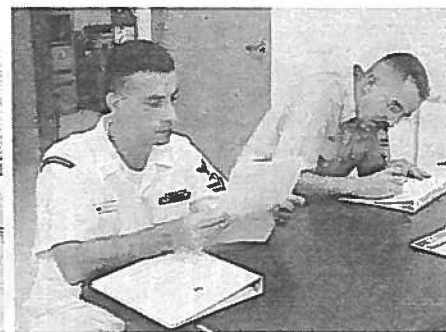
- the Customer Relations Department

Customer Irritants Team Members

LT Amy Saare
HM3 Ross Kevles
Ms. Mirta Concepcion
HM2 Troy Heaton
LT Tim Charlton
HM2 Terry Hardesty
LCDR Richard Battista
HM2 Brian Smith
HM2 Jeremy Biehn
Ms. Carmen Pacheco
LT Jenny Graser
HMCS Michelle Jennejahn



LCDR Battista and LT Charlton



HM2 Hardesty & HM2 Heaton



LT Saare and HM2 Smith



LT Saare

Customer Irritants

Rewards



HM2 Miller & HM1 Foster



HM2 Miller & MM2 Roper



HM1 Foster



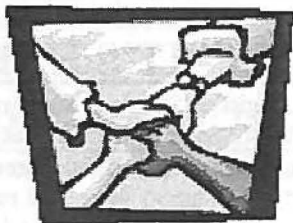
"Friendly Coqui Committee" Members

HM1 Norma Foster
HM1 Cheryl Murphy
HM2 Sonya Rainbolt
LCDR Deanna Falls
DT1 Nathan Antonio
MM2 Scott Roper
HM2 Matthew Miller
HM1 Joanna Chavarria
HM2 Shelley Griffith
LCDR Khin Aungthein
HMC Bryce McNair
CDR Raymond Pumarejo

"Etiquette Enforcers" Team Members

LCDR Patricia McDonald
LT Aaron Bailey
LT Geoffrey Pechinsky
HM2 Arnold Horton
LT Jody Thompson
DT2 Julious Fair
LT Delthenia Mahone
HM1 Gilbert Crowder
Ms. Migna Castro
HM1 Tamitha Mueller
HM1 Paula Miller
HM2 Jose Villanueva

Service Standards



LT Thompson



LT Bailey



LCDR McDonald & LT Bailey



Ms. Castro



HM1 Mueller



Communication

"Talking Heads" Team Members

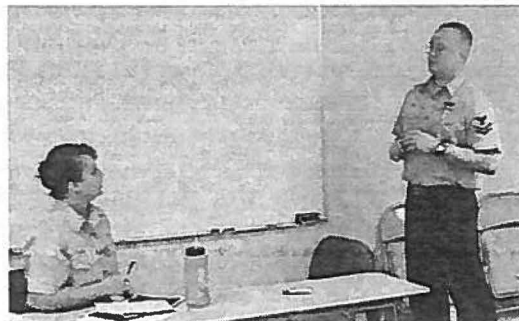
LT Kenneth Rabon	HM2 Neil Matthew
LT Jeffrey Walters	HM1 Jacquelyn Reck
Ms. Gertudes Rioja	HM2 Robert Boxall
HM2 Michael Aguilar	LT Sondra Santana
HM2 Kelly Trout	HM2 Graham Luby
HM2 Anita Ramirez	HM2 Carolyn Blash
LCDR Sue Mueller	LT Melisa Gibbs



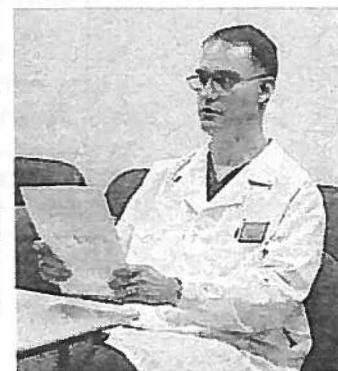
HM2 Matthew



Mrs. Rioja



HM1 Reck and HM2 Luby



LT Rabon

MATERIALS MANAGEMENT MONTHLY

DMLSS - IT'S HERE!



The Defense Medical Logistics Standard Support (DMLSS) system has been implemented at NHRR. DMLSS Release 2.0 allows users to acquire supplies and services, review space management, schedule preventive maintenance on real property and support successful regulatory compliance, such as safety. It's user friendly and tailored to departmental requirements.

The most difficult function associated with DMLSS - building the customer catalogs for your departments - is almost complete. As staff members become more familiar and comfortable using DMLSS, Supply Petty Officers will notice

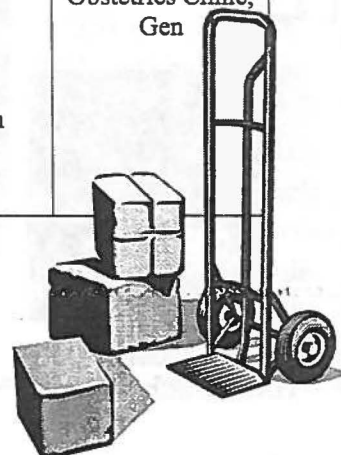
less time is spent managing the supply requirements of their departments. Additionally, the usage data will significantly contribute to improved inventory management in MMD, which equates to fewer stock outages for the departments.

Finally, don't be too concerned with departmental OPTAR balances. Departments that previously used CSR as their primary supply source will have OPTAR balances reflecting the past month's CSR usage. It will take approximately three to four months of DMLSS usage data to properly align OPTARs with usage. And REMEMBER, non-medical supplies (e.g., pens, pencils, highlighters, and notebooks) can be purchased, too.

The Supply Cart Delivery System - CSR

Prior to DMLSS implementation, CSR customers utilized the Supply Cart Delivery System having supplies delivered on scheduled days. With DMLSS, customers have the ability to order supplies daily, which could unintentionally overburden our resources and negatively impact our ability to deliver supplies in a timely manner. To prevent this potential outcome, the following delivery schedule has been developed to stabilize the workload:

MONDAY	TUESDAY	WEDNESDAY	THURSDAY	FRIDAY
Med Intensive Care, G	Pharmacy, General Fun	Med Intensive Care, G	Urology Clinic, Gen	Med Intensive Care, G
Surgical Intensive Care	Orthopedic Clinic, G	Surgical Intensive Care	Pediatric Clinic, Gen	Surgical Intensive Care
Emergency Medical Clinic	Family Planning Clinic	Emergency Medical Cl	Family Planning Clinic	Emergency Medical Cl
Pathology Clinical G	Internal Medicine Clinic	Pathology Clinical G	Diagnostic Radiology	Obstetrics Clinic, Gen
		Obstetrics Clinic, Gen	Pharmacy, General Fun	



For same day deliveries, orders must be placed in DMLSS no later than 0900 on scheduled delivery day(s). Orders received after 0900 *may* be processed for delivery on the following day. In the event the department orders supplies during a non-scheduled ordering day, then the requesting department is responsible for retrieving their supplies from MMD. Please plan for requirements accordingly.

REMEMBER...COMMUNICATION IS THE KEY! Give us a call at X-5951 if you have any questions.


NEW WARE-MART (PRE-EXPEND) SCHEDULE

To better serve our customers, a new schedule has been instituted for issuing administrative supplies from Ware-Mart:

Monday at 1300	Deadline for orders that will be ready for pick-up on Wednesday
Wednesday	Departments may pick up orders
Wednesday at 1300	Deadline for orders that will be ready for pick-up on Friday
Friday	Departments may pick up orders

Requests for supplies need to be submitted through DMLSS. Supplies will be charged to each department's OPTAR, with the exception of paper and toner cartridge for network printers. As always, valid emergency requirements will be filled any time. If you need assistance, please contact HM3 Dowie at x-5724 or HM1 Harmon at x-5951.

GOVERNMENT PURCHASE CARDS



By now, most departments should have the ability to make purchase (credit) card purchases for their departments. Purchase Cardholders ***must*** abide by the Simplified Acquisition Procedure guidelines regarding purchases. Be advised, **any unauthorized purchase made by the Purchase Cardholder will result in cancellation of the Purchase Card, and the Cardholder could be held financially liable for the purchase.** If you have any questions regarding authorized/unauthorized items, please call MMD for guidance prior to making the purchase.

PROCUREMENT TIPS

Did you know that **GSA Advantage** offers convenient shopping through the Internet or the telephone and ships orders via Federal Express? Did you also know that you can help the blind and the severely handicapped by buying from GSA Advantage? This government agency distributes products produced by the National Industries for the Blind (NIB) and the National Industries for the Severely Handicapped (NISH). Many of these items are classified as **Mandatory Source Items**; in other words, if they meet your basic requirements, they cannot be purchased from an alternative source (such as Office Max).

Three different types of supplies/services may be obtained through GSA Advantage:

- 1) GSA Stock items - identified by a National Stock Number (NSN) and stocked by the agency. This is normally the best value, and their prices include shipping.
- 2) Special Order items - non-stocked items which are delivered direct from the contractor. Contractors include commercial vendors such as Staples and Office Depot. Their prices normally do not include shipping.
- 3) Federal Supply Schedule - federally approved vendors which provide a wide assortment of products and services.

A Government Purchase Card is not required to shop at GSA Advantage. Just go to www.gsaadvantage.gov, start shopping and park the cart when shopping is completed. Next, print a copy of the shopping cart and provide the shopping cart number to our Purchasing Department, MMD will complete the transaction.

To learn more about GSA Advantage and other important sources of supply, please contact the Purchasing Department, x-5972/5963, or Customer Service, x-5976/5956

EQUIPMENT MANAGEMENT

A major *personnel change* has occurred in the Equipment Management Division. LTJG Keith Pray has left for greener pastures as the Head, Human Resources Management Department. To LTJG Pray, good luck on your new job assignment and remember that you will always have a home in MMD. The new Equipment Manager is HM1 Judy Hill, a well-seasoned Biomedical Equipment Technician. Her experience in the Medical Repair field is an added bonus for the division. HM1 Hill will be responsible for the Plant Property (formerly known as the Equipment Management Program) and Medical Repair Divisions.

Plant Property is extremely busy these days. First, a non-intrusive equipment inventory, headed by SK2 Saillant, has been ongoing since February 2001. The purpose of the inventory is to produce an accurate account of the hospital's equipment assets in the Defense Property Accountability System (DPAS), a DOD database. It has taken a bit longer than originally anticipated to complete due to personnel changes, external taskings and departmental renovations. But in the near future, Department Heads can expect a detailed listing of the equipment assigned to their departments. Additionally, the facility renovation project producing large amounts of scrap material requiring disposal. Much coordination with DRMO has been necessary to maintain a hazard and scrap free environment.



Please report equipment malfunctions to the *Medical Repair Division*. Departments are responsible for the daily checks of all of their equipment. Defibrillators, sterilizers, and other equipment items require the documentation of daily operability checks. Other departments should be aware of any daily checks that are required for their area. Daily maintenance can be found in any operator's manual.

HAIL AND FAREWELL

The Materials Management Department has transitioned with the arrival and departure of several of personnel. The newest addition to the staff is HM1 Todd Pullicin who is reporting from Naval Hospital Pensacola. He will be working at the Bio-Medical Repair Division. Also, LT Joritta Dotson-Hardy, former Head of Human Resources Management Department, is onboard as the Assistant Department Head, MMD. HM3 Jolyn Schwengler recently reported from the Naval Ambulatory Care Clinic, New Hampshire. She is assigned to the Equipment Management Division. HM3 Victor Cruz reported from Naval Hospital Great Lakes and has taken over the demanding responsibilities of Warehouse Receiving Clerk and Medical Gas Custodian. HM3 Theodore Dowie transferred from the Inpatient Services Unit, serving as CSR Clerk. The department bids farewell to HM3 Sherman Johnson who transferred to Naval Medical Center San Diego/USNS Mercy Detachment. Two staff members are currently on assignment with ASF: HM2 Carlos Bauza, HM3 Levy Rivera.

This first edition provides general information that should help in managing the departmental logistics world. However, if there is one message you should receive **LOUD & CLEAR** it's this: If you're unsure of a supply situation, call us. Most of the time, a call to MMD will save you a lot of time and frustration. We can be reached at extension 5951.



Scenes From A Ball

Naval Hospital Celebrates The 103rd Anniversary Of The Hospital Corps In Elegant Style

By HM3 Daniel L. Henry



Unbelievable! Awesome! Remarkable!

These are just a few of the adjectives that could (and were) used to describe the outcome of this year's Hospital Corps Ball.

Held at the El Conquistador Resort and Casino - arguably the most elegant and renowned getaway in all of Puerto Rico, the Ball served as a tribute to the hard work, thousands of volunteer hours and literally dozens of fundraisers put on by Hospital Corps Ball Committee members in order to make the 103rd anniversary of the military's only enlisted corps a resounding success!

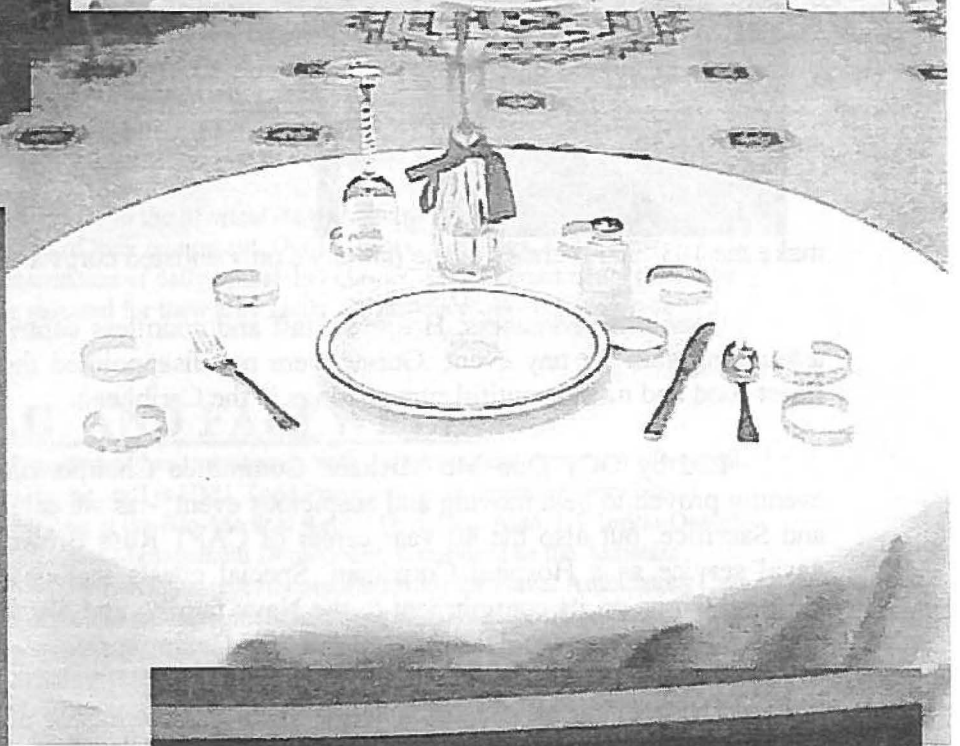
Committee Members, Hospital Staff and countless contributors helped to raise over \$20,000 - an astounding sum for any event. Guests were not disappointed though, as they were feted to some of the finest food and most beautiful surroundings in the Caribbean.

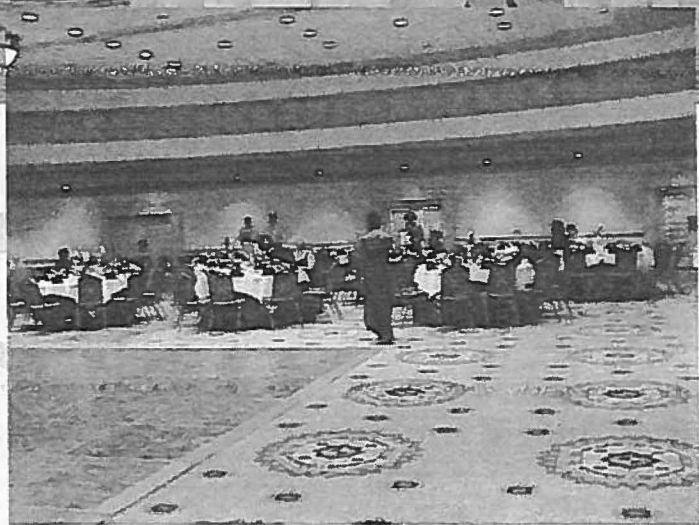
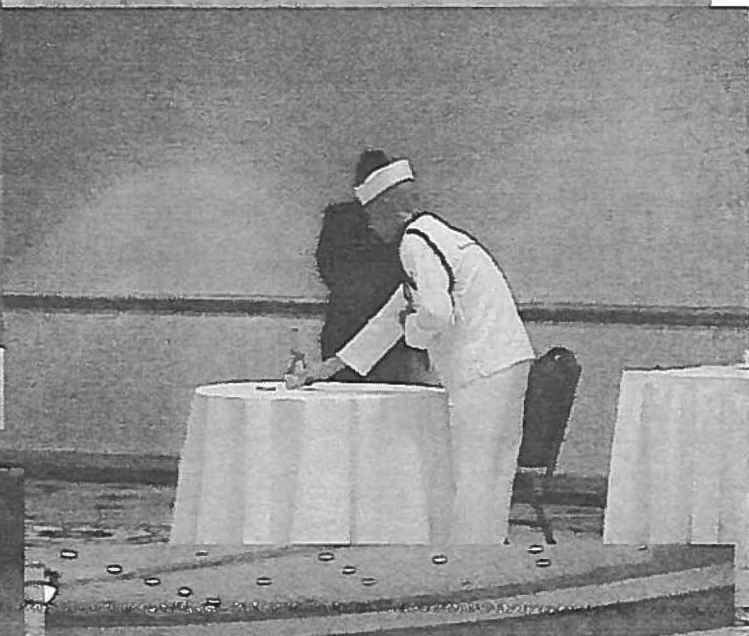
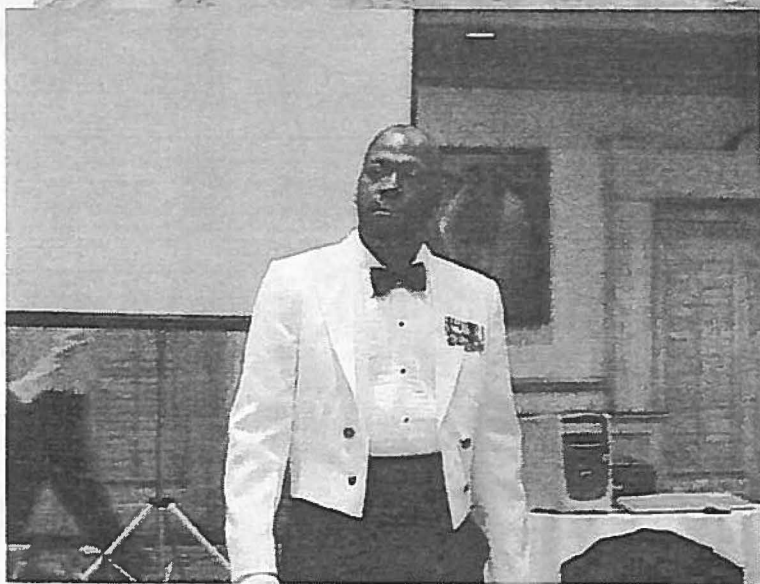
Led by DC1 Don Mc Michael, Committee Chairperson and Honorary Hospital Corpsman, the evening proved to be a moving and auspicious event - as we celebrated not only 103 years of Honor, Duty and Sacrifice, but also the 40 year career of CAPT Russ Brown, who spent the first quarter of his long naval service as a Hospital Corpsman. Special guests included RADM Kevin Green, who toasted the Hospital Corps on its commitment to the Navy family, and Naval Station Command Master Chief Joseph Steadley, who represented the Roosevelt Roads Community.

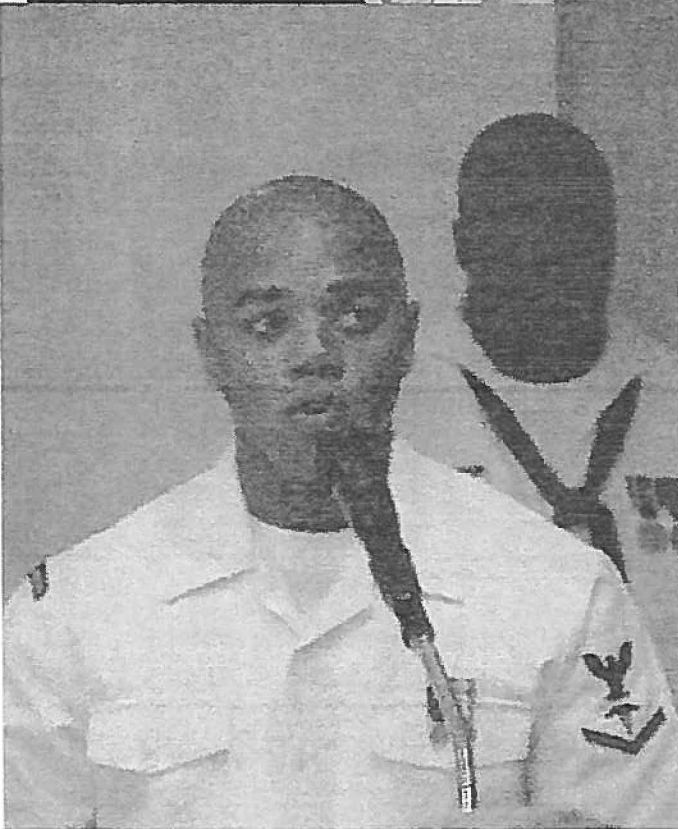
The evening's events included a riveting performance of the National Anthem by HM2 Orlando Widow, the re-enlistments of HM2 Graham Luby and HM1 Jacqueline Reck, the reading of a prize winning essay by HM3 Anthony Massey, a cake cutting by the youngest and "most mature" corpsmen, HR Calvin Paige and HM1 Daniel Gruchalski and a moving tribute to Corpsmen POW/MIA's, conducted by Hospital Corpsman Master Chief Clarence Hodges.

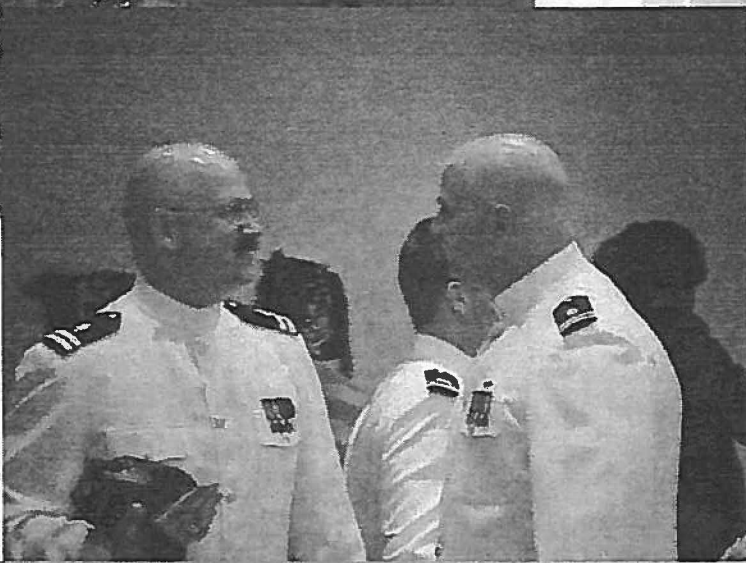
HM1 Bruce Gray served as the Master of Ceremonies while HM3 Daniel Henry provided a touching and comical multimedia tribute and introduction of CAPT Brown, who served as the evening's guest of honor. Afterward CAPT Gilbert, the Naval Hospital Executive Officer, ordered those in attendance to "dance the night away."

To suggest that this year's event was a success would be a huge understatement. The Hospital Corps Ball Committee truly raised the bar for excellence. Unfortunately, though, success tends to breed it's own unique problems... specifically, how are we gonna top this next year?









Bravo

Thanks for the great follow-up and information! Its good to know that people are on top of things in **TRICARE**. Bravo!

~ an impressed Hospital Surgeon

Dr. Catherine Allen is always kind, honest, and reassuring. The **Pediatric Clinic** staff has always been courteous and helpful! I hope I always get such wonderful service at my next command. Thank you!

~ a grateful Active Duty Service Member

Previously, by phone, **Mrs. Zaida Vega** was very attentive and helpful. Today, I met her in person and received the same treatment. **Dr. Michael Cardenas** was very caring and comprehensive. In the short period using the hospital services, I am grateful and confident with their treatment.

~ a pleased Retiree

I would like to recognize **HM1 Michael Aguilar** for being very courteous and friendly.

~ a satisfied Active Duty Service Member

I would like to recognize **all people in the Family Practice and Eye Clinics**. I was very satisfied with everyone today. I don't use the hospital very often. Today my eye was bothering me (for the past 3 weeks). I didn't want to use the ER, so I called about my eye. I was hoping to get an appointment within 2 days and received an appointment within 3 hours. Exceptional! **Dr. Geoffrey Pechinsky** looked me over and sent me to the eye clinic where they found a piece of material in my eye. Problem solved – people were great! Thanks everyone!

~ a delighted Active Duty Service Member

The **Special Care Unit** staff informed me of the process from beginning to end... a job well done by a team of professionals.

~ a thankful Hospital Patient

I would like to recognize **Mrs. Lercy Vazquez**. I was provided with outstanding service. I received great valuable information that will help me on my daily job.

~ a thrilled Active Duty Service Member

Dr. Michael Burleson is great – professional, thorough, and careful to explain everything – I trust him! Family Practice reception is wonderful. **Mrs. Margarita Torres** always remembers me and is warm and helpful with all patients.

~ an impressed Retiree Family Member

The visit to NHRR was a very refreshing and friendly visit. It is very obvious that the hospital climate is to treat any and all customers equally, professionally, and courteously and to make their experience as pleasant as possible. Good job NHRR, and thank you.

~ an impressed Active Duty Family Member

HN Melba Moran was very attentive and was a great help!

~ a thrilled Active Duty Service Member

LT Jenny Graser was very helpful, courteous and informative.

~ an appreciative Active Duty Family Member

Mrs. Tiffany Sanders demonstrated interest in my care. She was very professional. I want to thank all the staff, including **Mrs. Rosa Filomeno**, for the support and care she offered me. Thanks again.

~ a happy Air Force Active Duty Family Member

HM3 Luisa Torres and HM1 Paul Quijano provide excellent and professional service.

~ a content Retiree

I would like to recognize **Mrs. Mary Mumbulo** for her first class service.

~ a pleased Contractor

The entire staff at this hospital is great!!! I think all NAVSTA hospitals could learn about team basics from this hospital staff. Thanks! You all were great!!

~ a thrilled Active Duty Service Member

HM2 George Gutierrez and HM2 Shelley Griffith are both very pleasant and acted in a professional manner.

~ a delighted Retiree

Mr. Carlos Rivera was very kind, fast, and helpful.

~ a pleased Civilian Employee

HM3 Jep Sumter is always so pleasant with the children and pays attention to detail.

~ a dazzled Active Duty Family Member

LT Aaron Bailey is very helpful and gives solutions to help progression to 100% health.

~ an impressed Active Duty Hospital Staff Member

LT John Callahan is a credit to his profession and the Navy. His care and concern for my well being is exemplary.

~ a grateful Retiree

Fair Winds...



CAPT G. Russell Brown, outgoing Commanding Officer of Naval Hospital Roosevelt Roads, escorts his wife Jill ashore - as he retires after 40 years of continuous active duty service.